



### Internet Assistance

- **Comcast** is providing two months free to new customers. The deadline to apply for this April 30, 2020. After two months, services will be \$9.99 a month.
  - Eligibility Requirements:
    - Must live in a Comcast service area
    - Are receiving or eligible for housing assistance, Medicaid, SNAP, SSI, WIC, etc.
    - Cannot already be a customer or have signed up for Comcast in the past 90 days

To apply go to: <https://www.internetessentials.com/>
  
- **AT&T** is not providing any kind of new assistance during COVID-19 at this time. They do have some relatively inexpensive package options.
  - Eligibility Requirements:
    - Must live in an AT&T service area
    - Household has at least one resident who participates in SNAP
    - Cannot have outstanding debt with AT&T or under this program

To apply go to: <https://m.att.com/shopmobile/internet/access/>
  
- **Charter Communications (Spectrum’s parent company)** will make its services available for free for 60 days to households with K-12 and/or college students who don’t already have internet through the company. Installation fees will be waived for new student households. They are also opening up their WiFi hotspots for public use.
 

To enroll in the program, call 1-844-488-8395.
  
- Internet service providers – both cable and wireless companies – are offering temporary discounts for internet access for *families living in Indianapolis*. These discounted plans can provide internet service to support eLearning. You often have more than one option for internet service and can contact all companies listed below to determine which plan best meets your needs.

VENDOR	PLAN NAME	PHONE # AND WEBSITE
AT&T	Access	Online: <a href="http://att.com/access">att.com/access</a> Phone Number: 1-855-220-5211
Comcast	Internet Essentials	Online: <a href="http://InternetEssentials.com">InternetEssentials.com</a> Phone Number: 1-855-846-8376

Charter Communications/ Spectrum	Spectrum Internet Assist & Spectrum Broadband	Online: <a href="http://policy.charter.com/coronavirus">policy.charter.com/coronavirus</a> Phone Number: 1-844-488-8395
Sprint	Various	Online: <a href="http://sprint.com/COVID-19">sprint.com/COVID-19</a> Phone Number: 1-866-275-1411
T-Mobile	Various	Online: <a href="http://T-mobile.com/support/account/covid-19-updates">T-mobile.com/support/account/covid-19-updates</a> Phone Number: 1-800-937-8997
Verizon	Single Device Plan	Online: <a href="https://www.verizon.com/plans/">https://www.verizon.com/plans/</a> - single Phone Number: 1-888-684-1888
Verizon	Prepaid	Online: <a href="http://vzw.com/prepaid">vzw.com/prepaid</a> Phone Number: 1-800-2-JOIN-IN (1-800-256-4646)